

Substance Abuse and Mental Health Services
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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

Oct, Nov, Dec, 2014

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, CRS and BHH)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN		Distinct People
CSN 1	Aroostook	428
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,940
CSN 3	Kennebec & Somerset	2,282
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	937
CSN 5	Androscoggin, Franklin & Oxford	2,104
CSN 6	Cumberland	2,283
CSN 7	York	828
Not Assigned	No legal address	405
Statewide		11,207

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2014 Q3			2014 Q4			2015 Q1			2015 Q2		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	128	383	33.4%	131	435	30.1%	133	459	29.0%	150	428	35.0%
CSN 2	423	1,658	25.5%	466	1,896	24.6%	476	1,939	24.5%	463	1,940	23.9%
CSN 3	306	1,850	16.5%	357	2,159	16.5%	424	2,277	18.6%	413	2,282	18.1%
CSN 4	186	754	24.7%	251	884	28.4%	284	922	30.8%	265	937	28.3%
CSN 5	568	1,852	30.7%	590	2,109	28.0%	605	2,122	28.5%	646	2,104	30.7%
CSN 6	565	1,828	30.9%	654	2,071	31.6%	634	2,172	29.2%	630	2,283	27.6%
CSN 7	207	577	35.9%	336	860	39.1%	9	864	1.0%	318	828	38.4%
N/A	117	401	29.2%	121	442	27.4%	120	433	27.7%	114	405	28.1%
Total	2,500	9,303	26.9%	2,906	10,856	26.8%	3,016	11,188	27.0%	2,999	11,207	26.8%

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

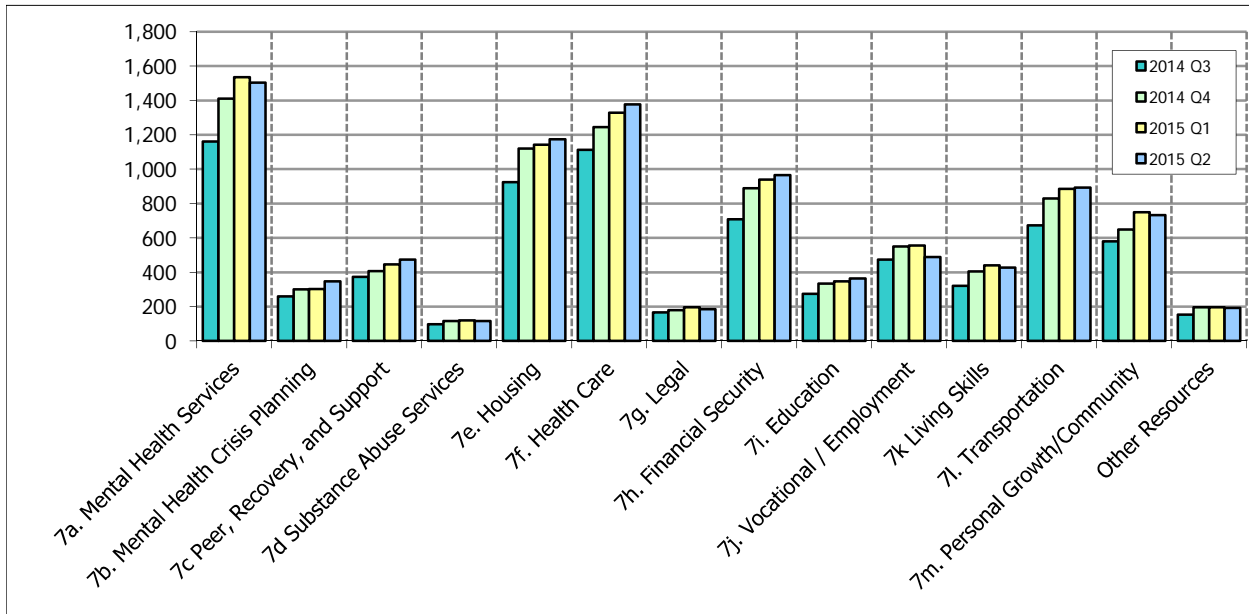


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	1,161	1,411	1,535	1,503
7b. Mental Health Crisis Planning	259	300	302	347
7c. Peer, Recovery, and Support	374	407	445	473
7d. Substance Abuse Services	98	116	119	116
7e. Housing	924	1,121	1,142	1,174
7f. Health Care	1,112	1,244	1,328	1,378
7g. Legal	167	179	197	185
7h. Financial Security	709	890	939	965
7i. Education	275	334	348	364
7j. Vocational / Employment	473	550	555	489
7k. Living Skills	321	404	440	427
7l. Transportation	673	829	886	893
7m. Personal Growth/Community	580	648	749	732
Other Resources	153	196	196	193
Total Statewide Unmet Needs	7,279	8,629	9,181	9,239

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	9,303	10,856	11,188	11,207
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	69	101	96	50
7a-iii Dialectical Behavioral Therapy	48	66	72	78
7a-iv Family Psycho-Educational Treatment	11	12	19	15
7a-v Group Counseling	41	53	64	64
7a-vi Individual Counseling	467	571	605	624
7a-vii Inpatient Psychiatric Facility	7	8	5	5
7a-viii Intensive Case Management	37	55	68	61
7a-x Psychiatric Medication Management	481	545	606	606
Total Unmet Resource Needs	1,161	1,411	1,535	1,503
Distinct Clients with Unmet Resource Needs	893	1,057	1,153	1,157
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	205	235	237	275
7b-ii Mental Health Advance Directives	54	65	65	72
Total Unmet Resource Needs	259	300	302	347
Distinct Clients with Unmet Resource Needs	239	272	272	315
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	45	50	44	58
7c-ii Recovery Workbook Group	7	5	7	5
7c-iii Social Club	126	145	163	183
7c-iv Peer-Run Trauma Recovery Group	36	34	33	33
7c-v Wellness Recovery and Action Planning	36	35	35	38
7c-vi Family Support	124	138	163	156
Total Unmet Resource Needs	374	407	445	473
Distinct Clients with Unmet Resource Needs	291	320	355	373
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	87	95	102	103
7d-ii Residential Treatment Substance Abuse Services	11	21	17	13
Total Unmet Resource Needs	98	116	119	116
Distinct Clients with Unmet Resource Needs	97	112	115	114

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	9,303	10,856	11,188	11,207
7e. Housing				
7e-i Supported Apartment	106	130	125	142
7e-ii Community Residential Facility	28	41	38	42
7e-iii Residential Treatment Facility (group home)	14	20	24	31
7e-iv Assisted Living Facility	49	66	52	60
7e-v Nursing Home	5	3	4	4
7e-vi Residential Crisis Unit	2	3	1	3
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	720	858	898	892
Total Unmet Resource Needs	924	1,121	1,142	1,174
Distinct Clients with Unmet Resource Needs	846	1,018	1,050	1,072
7f. Health Care				
7f-i Dental Services	556	635	660	684
7f-ii Eye Care Services	231	236	251	255
7f-iii Hearing Services	41	43	45	42
7f-iv Physical Therapy	39	49	53	48
7f-v Physician/Medical Services	245	281	319	349
Total Unmet Resource Needs	1,112	1,244	1,328	1,378
Distinct Clients with Unmet Resource Needs	822	927	988	1,034
7g. Legal				
7g-i Advocate	120	119	139	126
7g-ii Guardian (private)	38	45	44	43
7g-iii Guardian (public)	9	15	14	16
Total Unmet Resource Needs	167	179	197	185
Distinct Clients with Unmet Resource Needs	160	168	189	170
7h. Financial Security				
7h-i Assistance with Managing Money	381	505	554	578
7h-ii Assistance with Securing Public Benefits	277	336	339	344
7h-iii Representative Payee	51	49	46	43
Total Unmet Resource Needs	709	890	939	965
Distinct Clients with Unmet Resource Needs	612	772	821	843

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	9,303	10,856	11,188	11,207
7i. Education				
7i-i Adult Education (other than GED)	53	70	80	96
7i-ii GED	81	90	92	92
7i-iii Literacy Assistance	27	34	39	36
7i-iv Post High School Education	96	122	118	120
7i-v Tuition Reimbursement	18	18	19	20
Total Unmet Resource Needs	275	334	348	364
Distinct Clients with Unmet Resource Needs	247	293	302	326
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	52	43	46	34
7j-ii Club House and/or Peer Vocational Support	43	47	46	42
7j-iii Competitive Employment (no supports)	73	109	98	89
7j-iv Supported Employment	53	59	64	52
7j-v Vocational Rehabilitation	252	292	301	272
Total Unmet Resource Needs	473	550	555	489
Distinct Clients with Unmet Resource Needs	395	464	466	420
7k. Living Skills				
7k-i Daily Living Support Services	209	262	295	294
7k-ii Day Support Services	23	32	37	30
7k-iii Occupational Therapy	9	12	15	12
7k-iv Skills Development Services	80	98	93	91
Total Unmet Resource Needs	321	404	440	427
Distinct Clients with Unmet Resource Needs	292	355	381	385
7l. Transportation				
7l-i Transportation to ISP-Identified Services	356	419	469	464
7l-ii Transportation to Other ISP Activities	159	209	233	248
7l-iii After Hours Transportation	158	201	184	181
Total Unmet Resource Needs	673	829	886	893
Distinct Clients with Unmet Resource Needs	480	577	610	607

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Report of Unmet Resource Needs

Statewide
(Class Members and Non-Class Member)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	9,303	10,856	11,188	11,207
7m. Personal Growth/Community				
7m-i Avocational Activities	30	27	40	32
7m-ii Recreation Activities	158	175	191	194
7m-iii Social Activities	332	376	434	422
7m-iv Spiritual Activities	60	70	84	84
Total Unmet Resource Needs	580	648	749	732
Distinct Clients with Unmet Resource Needs	401	457	515	506
Other Resources				
Other Resources	153	196	196	193
Total Unmet Resource Needs	153	196	196	193
Distinct Clients with Unmet Resource Needs	153	196	196	193
Statewide Totals				
Total Unmet Resource Needs	7,279	8,629	9,181	9,239
Distinct Clients With any Unmet Resource Need	2,500	2,906	3,016	2,999
Distinct Clients with a RDS	9,303	10,856	11,188	11,207

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q3			2014 Q4			2015 Q1			2015 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
128	383	33.4%	131	435	30.1%	133	459	29.0%	150	428	35.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

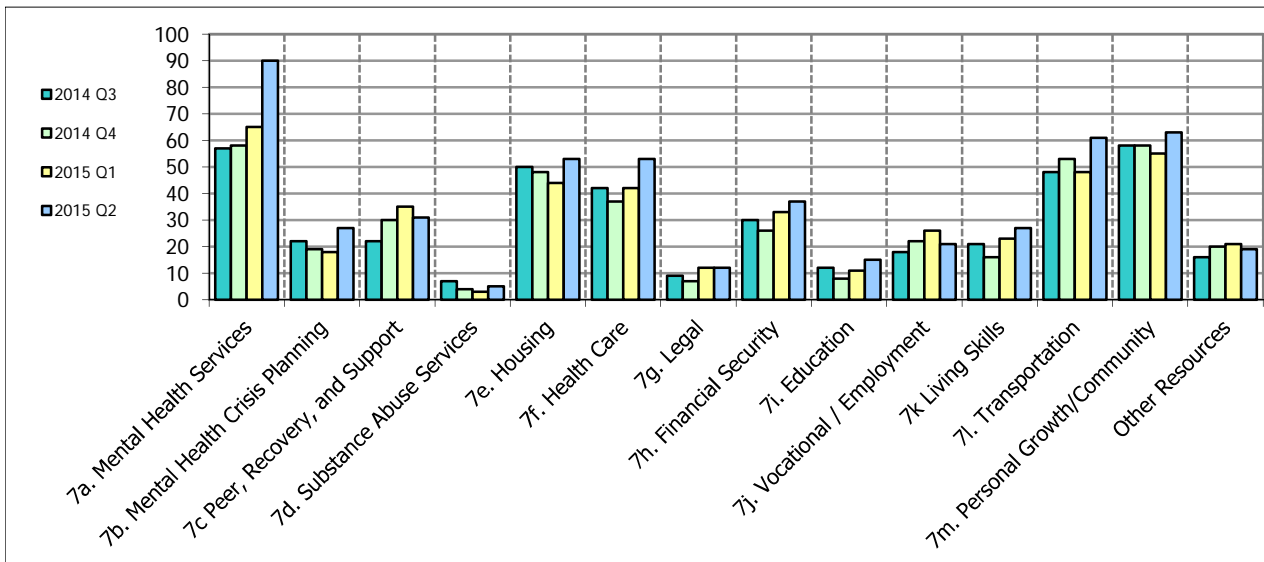


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	57	58	65	90
7b. Mental Health Crisis Planning	22	19	18	27
7c Peer, Recovery, and Support	22	30	35	31
7d. Substance Abuse Services	7	4	3	5
7e. Housing	50	48	44	53
7f. Health Care	42	37	42	53
7g. Legal	9	7	12	12
7h. Financial Security	30	26	33	37
7i. Education	12	8	11	15
7j. Vocational / Employment	18	22	26	21
7k Living Skills	21	16	23	27
7l. Transportation	48	53	48	61
7m. Personal Growth/Community	58	58	55	63
Other Resources	16	20	21	19
Total CSN 1 Unmet Needs	412	406	436	514

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	383	435	459	428
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	1	2	1
7a-iii Dialectical Behavioral Therapy	3	6	4	5
7a-iv Family Psycho-Educational Treatment	0	1	2	2
7a-v Group Counseling	4	6	10	8
7a-vi Individual Counseling	16	15	19	41
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	2	3	4
7a-x Psychiatric Medication Management	31	27	25	29
Total Unmet Resource Needs	57	58	65	90
Distinct Clients with Unmet Resource Needs	48	47	56	68
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	19	16	16	25
7b-ii Mental Health Advance Directives	3	3	2	2
Total Unmet Resource Needs	22	19	18	27
Distinct Clients with Unmet Resource Needs	20	17	17	26
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	2	1	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	18	19	19	19
7c-iv Peer-Run Trauma Recovery Group	2	3	4	2
7c-v Wellness Recovery and Action Planning	1	2	2	2
7c-vi Family Support	0	4	9	8
Total Unmet Resource Needs	22	30	35	31
Distinct Clients with Unmet Resource Needs	20	24	27	27
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	7	4	3	5
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	7	4	3	5
Distinct Clients with Unmet Resource Needs	7	4	3	5

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	383	435	459	428
7e. Housing				
7e-i Supported Apartment	11	10	10	13
7e-ii Community Residential Facility	2	2	3	1
7e-iii Residential Treatment Facility (group home)	2	2	2	5
7e-iv Assisted Living Facility	5	5	3	4
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	30	29	26	29
Total Unmet Resource Needs	50	48	44	53
Distinct Clients with Unmet Resource Needs	42	42	37	44
7f. Health Care				
7f-i Dental Services	20	16	19	25
7f-ii Eye Care Services	10	8	10	13
7f-iii Hearing Services	0	0	0	0
7f-iv Physical Therapy	3	2	1	2
7f-v Physician/Medical Services	9	11	12	13
Total Unmet Resource Needs	42	37	42	53
Distinct Clients with Unmet Resource Needs	29	28	32	39
7g. Legal				
7g-i Advocate	6	5	7	10
7g-ii Guardian (private)	2	1	4	2
7g-iii Guardian (public)	1	1	1	0
Total Unmet Resource Needs	9	7	12	12
Distinct Clients with Unmet Resource Needs	9	7	12	12
7h. Financial Security				
7h-i Assistance with Managing Money	13	14	15	18
7h-ii Assistance with Securing Public Benefits	16	12	18	19
7h-iii Representative Payee	1	0	0	0
Total Unmet Resource Needs	30	26	33	37
Distinct Clients with Unmet Resource Needs	26	24	29	32

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	383	435	459	428
7i. Education				
7i-i Adult Education (other than GED)	0	0	1	2
7i-ii GED	5	3	2	2
7i-iii Literacy Assistance	1	1	2	3
7i-iv Post High School Education	5	4	6	7
7i-v Tuition Reimbursement	1	0	0	1
Total Unmet Resource Needs	12	8	11	15
Distinct Clients with Unmet Resource Needs	12	8	11	15
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	2	2	1
7j-ii Club House and/or Peer Vocational Support	0	1	1	1
7j-iii Competitive Employment (no supports)	1	2	2	0
7j-iv Supported Employment	5	7	6	5
7j-v Vocational Rehabilitation	9	10	15	14
Total Unmet Resource Needs	18	22	26	21
Distinct Clients with Unmet Resource Needs	15	16	22	16
7k. Living Skills				
7k-i Daily Living Support Services	8	7	11	12
7k-ii Day Support Services	0	0	2	2
7k-iii Occupational Therapy	1	0	0	0
7k-iv Skills Development Services	12	9	10	13
Total Unmet Resource Needs	21	16	23	27
Distinct Clients with Unmet Resource Needs	18	14	19	24
7l. Transportation				
7l-i Transportation to ISP-Identified Services	25	24	22	28
7l-ii Transportation to Other ISP Activities	8	11	8	15
7l-iii After Hours Transportation	15	18	18	18
Total Unmet Resource Needs	48	53	48	61
Distinct Clients with Unmet Resource Needs	34	34	35	42

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	383	435	459	428
7m. Personal Growth/Community				
7m-i Avocational Activities	5	3	1	2
7m-ii Recreation Activities	15	15	13	15
7m-iii Social Activities	35	36	38	43
7m-iv Spiritual Activities	3	4	3	3
Total Unmet Resource Needs	58	58	55	63
Distinct Clients with Unmet Resource Needs	39	42	41	48
Other Resources				
Other Resources	16	20	21	19
Total Unmet Resource Needs	16	20	21	19
Distinct Clients with Unmet Resource Needs	16	20	21	19
CSN 1 Totals				
Total Unmet Resource Needs	412	406	436	514
Distinct Clients With any Unmet Resource Need	128	131	133	150
Distinct Clients with a RDS	383	435	459	428

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Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q3			2014 Q4			2015 Q1			2015 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
423	1,658	25.5%	466	1,896	24.6%	476	1,939	24.5%	463	1,940	23.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

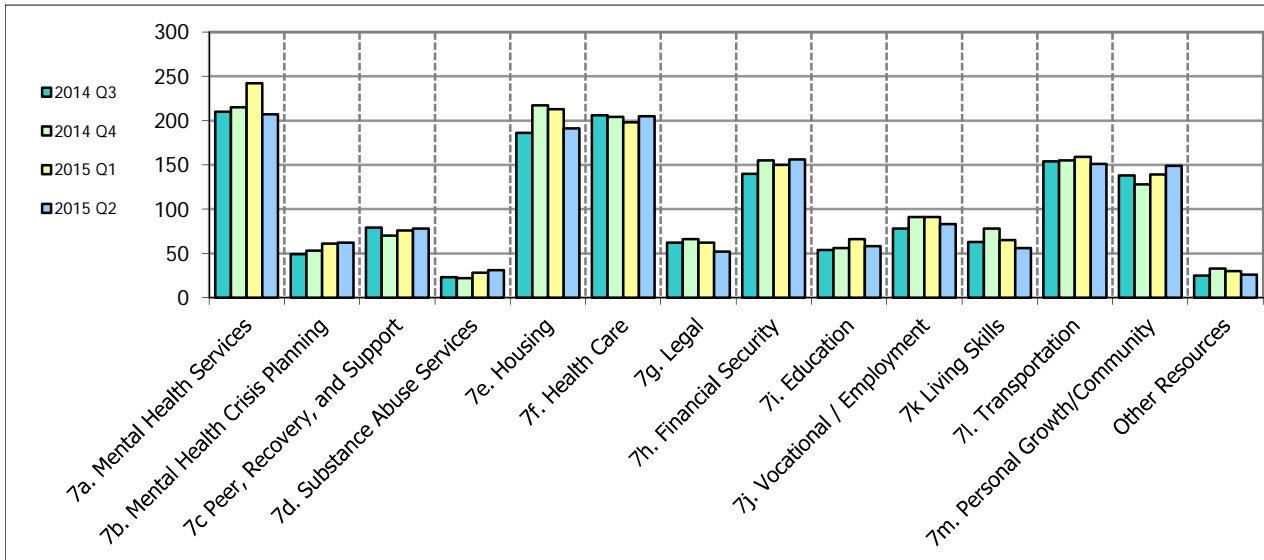


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	210	215	242	207
7b. Mental Health Crisis Planning	49	53	61	62
7c Peer, Recovery, and Support	79	70	76	78
7d. Substance Abuse Services	23	22	28	31
7e. Housing	186	217	213	191
7f. Health Care	206	204	198	205
7g. Legal	62	66	62	52
7h. Financial Security	140	155	150	156
7i. Education	54	56	66	58
7j. Vocational / Employment	78	91	91	83
7k Living Skills	63	78	65	56
7l. Transportation	154	155	159	151
7m. Personal Growth/Community	138	128	139	149
Other Resources	25	33	30	26
Total CSN 2 Unmet Needs	1,467	1,543	1,580	1,505

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Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,658	1,896	1,939	1,940
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	5	4	5	3
7a-iii Dialectical Behavioral Therapy	3	1	4	1
7a-iv Family Psycho-Educational Treatment	3	4	5	1
7a-v Group Counseling	13	10	11	7
7a-vi Individual Counseling	94	100	114	102
7a-vii Inpatient Psychiatric Facility	2	1	1	2
7a-viii Intensive Case Management	9	6	7	4
7a-x Psychiatric Medication Management	81	89	95	87
Total Unmet Resource Needs	210	215	242	207
Distinct Clients with Unmet Resource Needs	145	148	167	158
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	39	42	49	47
7b-ii Mental Health Advance Directives	10	11	12	15
Total Unmet Resource Needs	49	53	61	62
Distinct Clients with Unmet Resource Needs	45	48	53	55
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	8	6	5	3
7c-ii Recovery Workbook Group	1	1	1	0
7c-iii Social Club	21	18	25	32
7c-iv Peer-Run Trauma Recovery Group	8	8	6	4
7c-v Wellness Recovery and Action Planning	9	7	7	6
7c-vi Family Support	32	30	32	33
Total Unmet Resource Needs	79	70	76	78
Distinct Clients with Unmet Resource Needs	57	49	56	61
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	21	17	25	28
7d-ii Residential Treatment Substance Abuse Services	2	5	3	3
Total Unmet Resource Needs	23	22	28	31
Distinct Clients with Unmet Resource Needs	23	21	27	30

Report Run: Apr 14, 2015



Report of Unmet Resource Needs

CSN 2
(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,658	1,896	1,939	1,940
7e. Housing				
7e-i Supported Apartment	14	20	18	15
7e-ii Community Residential Facility	6	3	3	4
7e-iii Residential Treatment Facility (group home)	1	1	1	1
7e-iv Assisted Living Facility	12	14	14	15
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	2	3	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	150	176	176	155
Total Unmet Resource Needs	186	217	213	191
Distinct Clients with Unmet Resource Needs	171	200	198	181
7f. Health Care				
7f-i Dental Services	82	80	77	87
7f-ii Eye Care Services	51	47	42	49
7f-iii Hearing Services	7	7	8	6
7f-iv Physical Therapy	11	13	14	10
7f-v Physician/Medical Services	55	57	57	53
Total Unmet Resource Needs	206	204	198	205
Distinct Clients with Unmet Resource Needs	143	141	140	148
7g. Legal				
7g-i Advocate	30	29	29	18
7g-ii Guardian (private)	29	33	30	30
7g-iii Guardian (public)	3	4	3	4
Total Unmet Resource Needs	62	66	62	52
Distinct Clients with Unmet Resource Needs	58	63	60	47
7h. Financial Security				
7h-i Assistance with Managing Money	80	92	84	91
7h-ii Assistance with Securing Public Benefits	50	56	59	60
7h-iii Representative Payee	10	7	7	5
Total Unmet Resource Needs	140	155	150	156
Distinct Clients with Unmet Resource Needs	114	123	121	127

Report Run: Apr 14, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,658	1,896	1,939	1,940
7i. Education				
7i-i Adult Education (other than GED)	8	10	14	12
7i-ii GED	7	9	9	9
7i-iii Literacy Assistance	2	0	3	3
7i-iv Post High School Education	29	30	32	27
7i-v Tuition Reimbursement	8	7	8	7
Total Unmet Resource Needs	54	56	66	58
Distinct Clients with Unmet Resource Needs	49	50	53	50
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	10	11	11	8
7j-ii Club House and/or Peer Vocational Support	10	6	4	6
7j-iii Competitive Employment (no supports)	17	25	24	25
7j-iv Supported Employment	9	12	14	12
7j-v Vocational Rehabilitation	32	37	38	32
Total Unmet Resource Needs	78	91	91	83
Distinct Clients with Unmet Resource Needs	62	73	72	66
7k. Living Skills				
7k-i Daily Living Support Services	36	46	43	37
7k-ii Day Support Services	3	3	4	3
7k-iii Occupational Therapy	2	2	3	1
7k-iv Skills Development Services	22	27	15	15
Total Unmet Resource Needs	63	78	65	56
Distinct Clients with Unmet Resource Needs	51	65	56	51
7l. Transportation				
7l-i Transportation to ISP-Identified Services	81	77	85	80
7l-ii Transportation to Other ISP Activities	35	34	36	38
7l-iii After Hours Transportation	38	44	38	33
Total Unmet Resource Needs	154	155	159	151
Distinct Clients with Unmet Resource Needs	101	104	107	100

Report Run: Apr 14, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,658	1,896	1,939	1,940
7m. Personal Growth/Community				
7m-i Avocational Activities	9	6	13	12
7m-ii Recreation Activities	46	38	43	47
7m-iii Social Activities	70	70	70	75
7m-iv Spiritual Activities	13	14	13	15
Total Unmet Resource Needs	138	128	139	149
Distinct Clients with Unmet Resource Needs	88	83	92	96
Other Resources				
Other Resources	25	33	30	26
Total Unmet Resource Needs	25	33	30	26
Distinct Clients with Unmet Resource Needs	25	33	30	26
CSN 2 Totals				
Total Unmet Resource Needs	1,467	1,543	1,580	1,505
Distinct Clients With any Unmet Resource Need	423	466	476	463
Distinct Clients with a RDS	1,658	1,896	1,939	1,940

Report Run: Apr 14, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q3			2014 Q4			2015 Q1			2015 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
306	1,850	16.5%	357	2,159	16.5%	424	2,277	18.6%	413	2,282	18.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

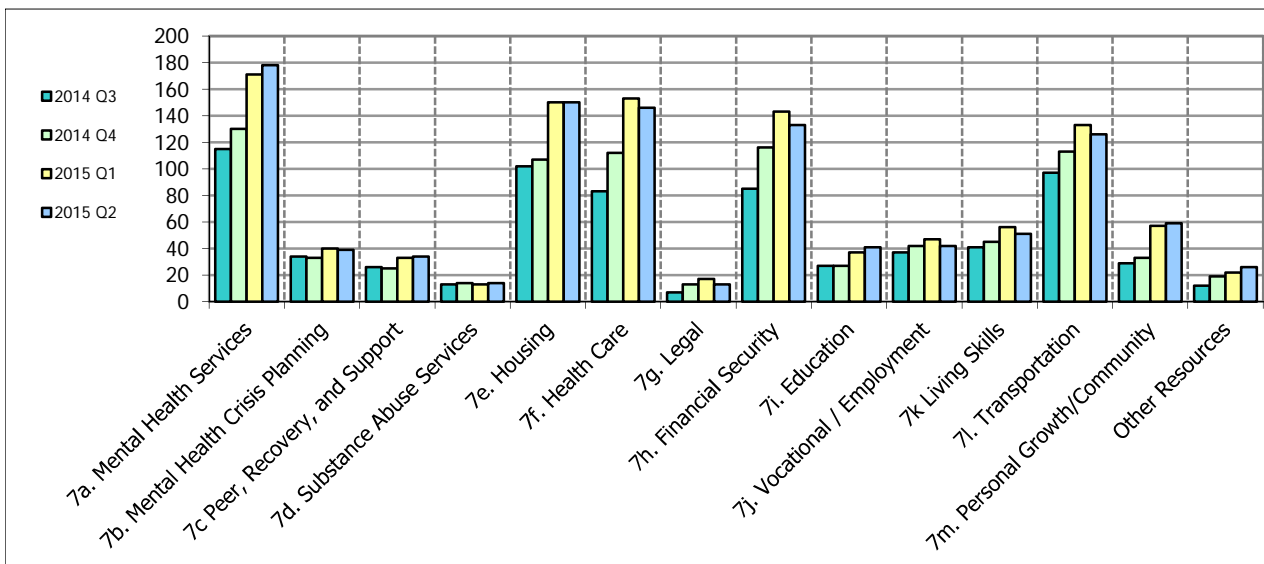


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	115	130	171	178
7b. Mental Health Crisis Planning	34	33	40	39
7c Peer, Recovery, and Support	26	25	33	34
7d. Substance Abuse Services	13	14	13	14
7e. Housing	102	107	150	150
7f. Health Care	83	112	153	146
7g. Legal	7	13	17	13
7h. Financial Security	85	116	143	133
7i. Education	27	27	37	41
7j. Vocational / Employment	37	42	47	42
7k Living Skills	41	45	56	51
7l. Transportation	97	113	133	126
7m. Personal Growth/Community	29	33	57	59
Other Resources	12	19	22	26
Total CSN 3 Unmet Needs	708	829	1,072	1,052

Report Run: Apr 14, 2015



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,850	2,159	2,277	2,282
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	2	2
7a-iii Dialectical Behavioral Therapy	2	3	2	2
7a-iv Family Psycho-Educational Treatment	1	0	1	1
7a-v Group Counseling	1	5	7	6
7a-vi Individual Counseling	49	52	68	67
7a-vii Inpatient Psychiatric Facility	1	2	2	1
7a-viii Intensive Case Management	0	4	5	3
7a-x Psychiatric Medication Management	59	62	84	96
Total Unmet Resource Needs	115	130	171	178
Distinct Clients with Unmet Resource Needs	87	100	130	144
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	26	24	28	30
7b-ii Mental Health Advance Directives	8	9	12	9
Total Unmet Resource Needs	34	33	40	39
Distinct Clients with Unmet Resource Needs	29	28	34	34
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	3	4	4	3
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	7	9	13
7c-iv Peer-Run Trauma Recovery Group	1	3	3	4
7c-v Wellness Recovery and Action Planning	3	2	1	1
7c-vi Family Support	13	9	16	13
Total Unmet Resource Needs	26	25	33	34
Distinct Clients with Unmet Resource Needs	23	21	28	29
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	10	9	11
7d-ii Residential Treatment Substance Abuse Services	3	4	4	3
Total Unmet Resource Needs	13	14	13	14
Distinct Clients with Unmet Resource Needs	12	12	11	13

Report Run: Apr 14, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,850	2,159	2,277	2,282
7e. Housing				
7e-i Supported Apartment	9	7	8	11
7e-ii Community Residential Facility	2	3	5	7
7e-iii Residential Treatment Facility (group home)	0	2	4	5
7e-iv Assisted Living Facility	3	3	5	6
7e-v Nursing Home	1	2	2	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	87	90	126	120
Total Unmet Resource Needs	102	107	150	150
Distinct Clients with Unmet Resource Needs	96	101	141	141
7f. Health Care				
7f-i Dental Services	36	55	69	67
7f-ii Eye Care Services	17	18	24	20
7f-iii Hearing Services	5	6	5	4
7f-iv Physical Therapy	1	1	4	1
7f-v Physician/Medical Services	24	32	51	54
Total Unmet Resource Needs	83	112	153	146
Distinct Clients with Unmet Resource Needs	70	94	131	126
7g. Legal				
7g-i Advocate	5	7	11	9
7g-ii Guardian (private)	1	3	2	1
7g-iii Guardian (public)	1	3	4	3
Total Unmet Resource Needs	7	13	17	13
Distinct Clients with Unmet Resource Needs	6	9	15	12
7h. Financial Security				
7h-i Assistance with Managing Money	38	52	77	72
7h-ii Assistance with Securing Public Benefits	39	57	58	51
7h-iii Representative Payee	8	7	8	10
Total Unmet Resource Needs	85	116	143	133
Distinct Clients with Unmet Resource Needs	75	101	123	114

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,850	2,159	2,277	2,282
7i. Education				
7i-i Adult Education (other than GED)	3	5	10	11
7i-ii GED	9	7	8	7
7i-iii Literacy Assistance	4	5	6	7
7i-iv Post High School Education	9	8	10	13
7i-v Tuition Reimbursement	2	2	3	3
Total Unmet Resource Needs	27	27	37	41
Distinct Clients with Unmet Resource Needs	26	24	32	36
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	3	2	1
7j-ii Club House and/or Peer Vocational Support	6	10	12	8
7j-iii Competitive Employment (no supports)	3	2	2	2
7j-iv Supported Employment	3	3	3	3
7j-v Vocational Rehabilitation	23	24	28	28
Total Unmet Resource Needs	37	42	47	42
Distinct Clients with Unmet Resource Needs	34	37	43	38
7k. Living Skills				
7k-i Daily Living Support Services	31	30	41	39
7k-ii Day Support Services	2	4	4	2
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	8	11	11	10
Total Unmet Resource Needs	41	45	56	51
Distinct Clients with Unmet Resource Needs	40	43	55	51
7l. Transportation				
7l-i Transportation to ISP-Identified Services	63	74	86	76
7l-ii Transportation to Other ISP Activities	19	26	33	34
7l-iii After Hours Transportation	15	13	14	16
Total Unmet Resource Needs	97	113	133	126
Distinct Clients with Unmet Resource Needs	76	84	98	92

Report Run: Apr 14, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,850	2,159	2,277	2,282
7m. Personal Growth/Community				
7m-i Avocational Activities	2	3	2	3
7m-ii Recreation Activities	4	7	11	12
7m-iii Social Activities	23	22	40	42
7m-iv Spiritual Activities	0	1	4	2
Total Unmet Resource Needs	29	33	57	59
Distinct Clients with Unmet Resource Needs	25	25	42	47
Other Resources				
Other Resources	12	19	22	26
Total Unmet Resource Needs	12	19	22	26
Distinct Clients with Unmet Resource Needs	12	19	22	26
CSN 3 Totals				
Total Unmet Resource Needs	708	829	1,072	1,052
Distinct Clients With any Unmet Resource Need	306	357	424	413
Distinct Clients with a RDS	1,850	2,159	2,277	2,282

Report Run: Apr 14, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q3			2014 Q4			2015 Q1			2015 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
186	754	24.7%	251	884	28.4%	284	922	30.8%	265	937	28.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

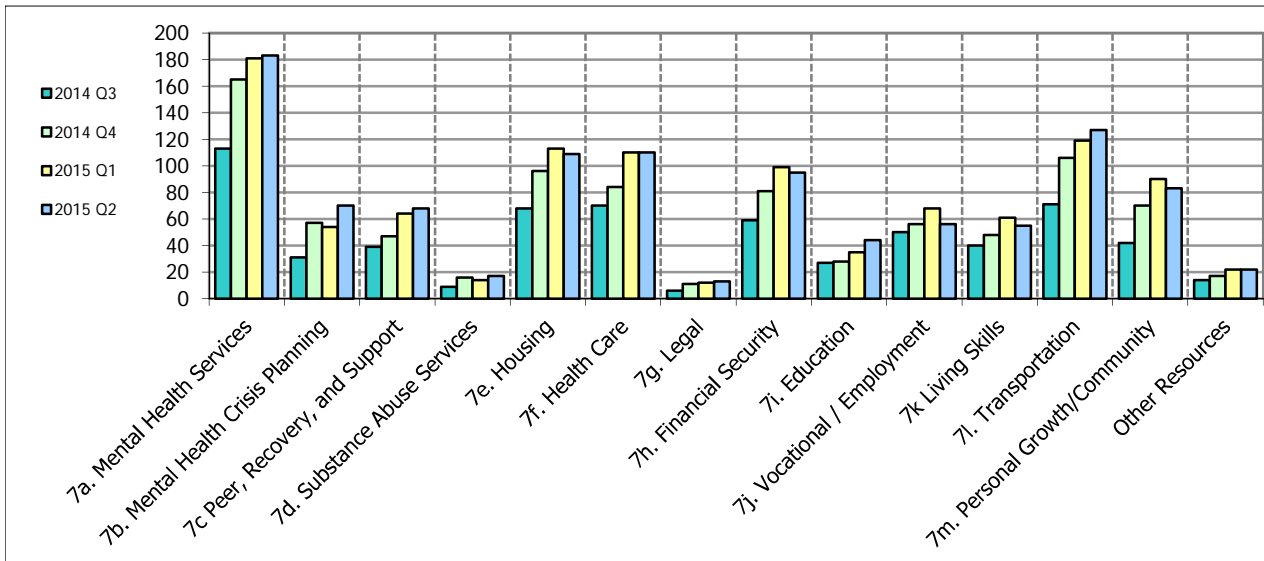


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	113	165	181	183
7b. Mental Health Crisis Planning	31	57	54	70
7c Peer, Recovery, and Support	39	47	64	68
7d. Substance Abuse Services	9	16	14	17
7e. Housing	68	96	113	109
7f. Health Care	70	84	110	110
7g. Legal	6	11	12	13
7h. Financial Security	59	81	99	95
7i. Education	27	28	35	44
7j. Vocational / Employment	50	56	68	56
7k Living Skills	40	48	61	55
7l. Transportation	71	106	119	127
7m. Personal Growth/Community	42	70	90	83
Other Resources	14	17	22	22
Total CSN 4 Unmet Needs	639	882	1,042	1,052

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	754	884	922	937
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	12	23	19	14
7a-iii Dialectical Behavioral Therapy	2	1	2	4
7a-iv Family Psycho-Educational Treatment	1	3	5	6
7a-v Group Counseling	2	5	9	9
7a-vi Individual Counseling	47	80	85	73
7a-vii Inpatient Psychiatric Facility	1	1	0	0
7a-viii Intensive Case Management	3	3	3	10
7a-x Psychiatric Medication Management	45	49	58	67
Total Unmet Resource Needs	113	165	181	183
Distinct Clients with Unmet Resource Needs	82	124	126	123
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	30	48	45	56
7b-ii Mental Health Advance Directives	1	9	9	14
Total Unmet Resource Needs	31	57	54	70
Distinct Clients with Unmet Resource Needs	31	54	50	61
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	7	6	7
7c-ii Recovery Workbook Group	1	0	0	1
7c-iii Social Club	11	15	23	27
7c-iv Peer-Run Trauma Recovery Group	0	0	2	3
7c-v Wellness Recovery and Action Planning	3	3	4	4
7c-vi Family Support	19	22	29	26
Total Unmet Resource Needs	39	47	64	68
Distinct Clients with Unmet Resource Needs	30	39	57	55
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	9	16	14	17
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	9	16	14	17
Distinct Clients with Unmet Resource Needs	9	16	14	17

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	754	884	922	937
7e. Housing				
7e-i Supported Apartment	11	16	15	19
7e-ii Community Residential Facility	2	3	5	2
7e-iii Residential Treatment Facility (group home)	3	4	5	8
7e-iv Assisted Living Facility	4	8	5	5
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	48	65	83	74
Total Unmet Resource Needs	68	96	113	109
Distinct Clients with Unmet Resource Needs	62	83	101	92
7f. Health Care				
7f-i Dental Services	34	45	55	56
7f-ii Eye Care Services	14	14	17	16
7f-iii Hearing Services	2	3	3	1
7f-iv Physical Therapy	3	1	1	2
7f-v Physician/Medical Services	17	21	34	35
Total Unmet Resource Needs	70	84	110	110
Distinct Clients with Unmet Resource Needs	55	66	88	85
7g. Legal				
7g-i Advocate	4	8	12	12
7g-ii Guardian (private)	2	2	0	0
7g-iii Guardian (public)	0	1	0	1
Total Unmet Resource Needs	6	11	12	13
Distinct Clients with Unmet Resource Needs	6	10	12	12
7h. Financial Security				
7h-i Assistance with Managing Money	29	46	56	59
7h-ii Assistance with Securing Public Benefits	25	28	37	33
7h-iii Representative Payee	5	7	6	3
Total Unmet Resource Needs	59	81	99	95
Distinct Clients with Unmet Resource Needs	47	67	87	81

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	754	884	922	937
7i. Education				
7i-i Adult Education (other than GED)	3	5	6	8
7i-ii GED	11	9	11	14
7i-iii Literacy Assistance	1	2	4	4
7i-iv Post High School Education	12	12	14	16
7i-v Tuition Reimbursement	0	0	0	2
Total Unmet Resource Needs	27	28	35	44
Distinct Clients with Unmet Resource Needs	25	26	33	40
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	7	3	5	4
7j-ii Club House and/or Peer Vocational Support	0	0	0	1
7j-iii Competitive Employment (no supports)	7	10	12	8
7j-iv Supported Employment	2	5	4	3
7j-v Vocational Rehabilitation	34	38	47	40
Total Unmet Resource Needs	50	56	68	56
Distinct Clients with Unmet Resource Needs	43	47	61	50
7k. Living Skills				
7k-i Daily Living Support Services	32	40	49	45
7k-ii Day Support Services	1	1	2	1
7k-iii Occupational Therapy	0	0	1	0
7k-iv Skills Development Services	7	7	9	9
Total Unmet Resource Needs	40	48	61	55
Distinct Clients with Unmet Resource Needs	36	44	54	52
7l. Transportation				
7l-i Transportation to ISP-Identified Services	41	63	72	74
7l-ii Transportation to Other ISP Activities	20	30	33	39
7l-iii After Hours Transportation	10	13	14	14
Total Unmet Resource Needs	71	106	119	127
Distinct Clients with Unmet Resource Needs	47	68	79	80

Report Run: Apr 14, 2015



*Substance Abuse
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Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	754	884	922	937
7m. Personal Growth/Community				
7m-i Avocational Activities	1	0	0	0
7m-ii Recreation Activities	13	17	24	24
7m-iii Social Activities	25	42	50	45
7m-iv Spiritual Activities	3	11	16	14
Total Unmet Resource Needs	42	70	90	83
Distinct Clients with Unmet Resource Needs	30	46	57	49
Other Resources				
Other Resources	14	17	22	22
Total Unmet Resource Needs	14	17	22	22
Distinct Clients with Unmet Resource Needs	14	17	22	22
CSN 4 Totals				
Total Unmet Resource Needs	639	882	1,042	1,052
Distinct Clients With any Unmet Resource Need	186	251	284	265
Distinct Clients with a RDS	754	884	922	937

Report Run: Apr 14, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q3			2014 Q4			2015 Q1			2015 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
568	1,852	30.7%	590	2,109	28.0%	605	2,122	28.5%	646	2,104	30.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

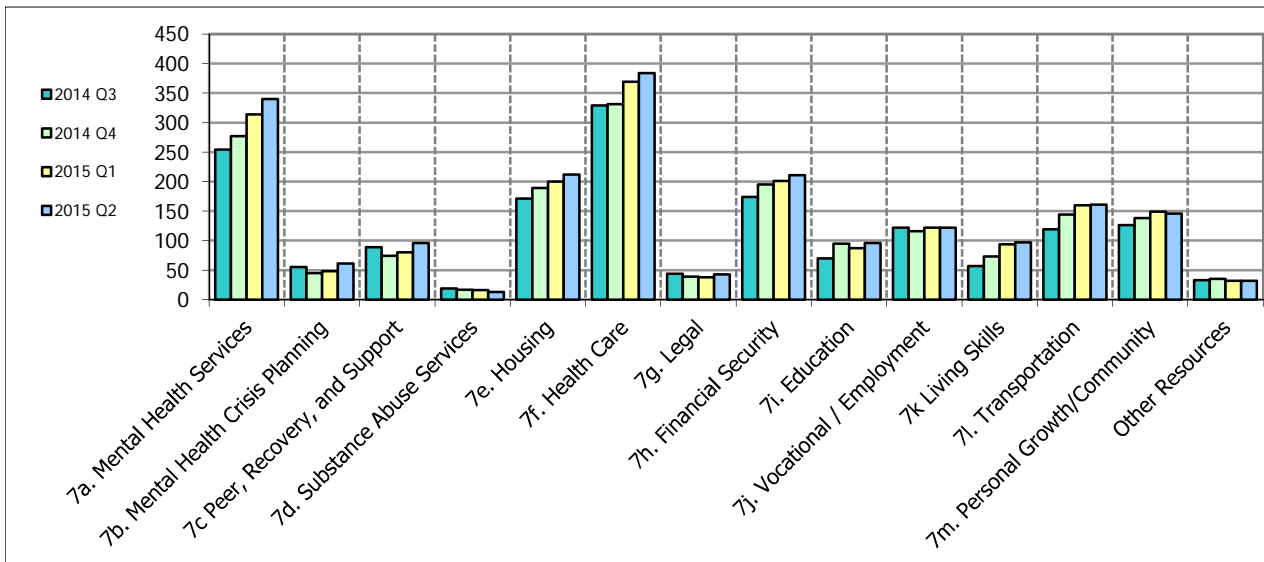


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	254	277	314	340
7b. Mental Health Crisis Planning	55	45	48	61
7c. Peer, Recovery, and Support	89	74	80	96
7d. Substance Abuse Services	19	17	16	13
7e. Housing	171	189	200	212
7f. Health Care	329	331	369	384
7g. Legal	44	39	38	43
7h. Financial Security	174	195	201	211
7i. Education	70	95	87	96
7j. Vocational / Employment	122	116	122	122
7k. Living Skills	57	73	94	97
7l. Transportation	119	144	160	161
7m. Personal Growth/Community	126	138	149	146
Other Resources	33	35	32	32
Total CSN 5 Unmet Needs	1,662	1,768	1,910	2,014

Report Run: Apr 14, 2015



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,852	2,109	2,122	2,104
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	10	17	15	4
7a-iii Dialectical Behavioral Therapy	24	24	27	27
7a-iv Family Psycho-Educational Treatment	2	1	3	2
7a-v Group Counseling	8	5	9	13
7a-vi Individual Counseling	95	109	110	140
7a-vii Inpatient Psychiatric Facility	2	2	1	1
7a-viii Intensive Case Management	5	7	11	11
7a-x Psychiatric Medication Management	108	112	138	142
Total Unmet Resource Needs	254	277	314	340
Distinct Clients with Unmet Resource Needs	214	222	255	273
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	35	29	31	42
7b-ii Mental Health Advance Directives	20	16	17	19
Total Unmet Resource Needs	55	45	48	61
Distinct Clients with Unmet Resource Needs	51	42	45	58
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	10	6	5	14
7c-ii Recovery Workbook Group	3	2	3	3
7c-iii Social Club	29	23	30	33
7c-iv Peer-Run Trauma Recovery Group	9	5	3	6
7c-v Wellness Recovery and Action Planning	6	7	4	7
7c-vi Family Support	32	31	35	33
Total Unmet Resource Needs	89	74	80	96
Distinct Clients with Unmet Resource Needs	77	66	73	82
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	17	14	14	11
7d-ii Residential Treatment Substance Abuse Services	2	3	2	2
Total Unmet Resource Needs	19	17	16	13
Distinct Clients with Unmet Resource Needs	19	17	16	13

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,852	2,109	2,122	2,104
7e. Housing				
7e-i Supported Apartment	12	11	17	15
7e-ii Community Residential Facility	2	3	3	3
7e-iii Residential Treatment Facility (group home)	3	2	1	1
7e-iv Assisted Living Facility	5	3	2	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	149	170	177	191
Total Unmet Resource Needs	171	189	200	212
Distinct Clients with Unmet Resource Needs	161	180	191	204
7f. Health Care				
7f-i Dental Services	166	171	181	184
7f-ii Eye Care Services	71	73	83	81
7f-iii Hearing Services	14	14	16	20
7f-iv Physical Therapy	9	12	17	12
7f-v Physician/Medical Services	69	61	72	87
Total Unmet Resource Needs	329	331	369	384
Distinct Clients with Unmet Resource Needs	235	235	246	270
7g. Legal				
7g-i Advocate	42	37	37	40
7g-ii Guardian (private)	1	1	0	2
7g-iii Guardian (public)	1	1	1	1
Total Unmet Resource Needs	44	39	38	43
Distinct Clients with Unmet Resource Needs	44	39	38	42
7h. Financial Security				
7h-i Assistance with Managing Money	102	111	124	125
7h-ii Assistance with Securing Public Benefits	62	78	71	82
7h-iii Representative Payee	10	6	6	4
Total Unmet Resource Needs	174	195	201	211
Distinct Clients with Unmet Resource Needs	158	176	185	192

Report Run: Apr 14, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,852	2,109	2,122	2,104
7i. Education				
7i-i Adult Education (other than GED)	15	24	23	28
7i-ii GED	24	32	31	30
7i-iii Literacy Assistance	8	11	7	6
7i-iv Post High School Education	18	22	22	30
7i-v Tuition Reimbursement	5	6	4	2
Total Unmet Resource Needs	70	95	87	96
Distinct Clients with Unmet Resource Needs	60	76	75	89
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	11	9	8	6
7j-ii Club House and/or Peer Vocational Support	15	12	12	12
7j-iii Competitive Employment (no supports)	12	15	19	22
7j-iv Supported Employment	14	10	12	11
7j-v Vocational Rehabilitation	70	70	71	71
Total Unmet Resource Needs	122	116	122	122
Distinct Clients with Unmet Resource Needs	104	101	102	111
7k. Living Skills				
7k-i Daily Living Support Services	41	48	65	70
7k-ii Day Support Services	5	7	10	8
7k-iii Occupational Therapy	2	1	4	3
7k-iv Skills Development Services	9	17	15	16
Total Unmet Resource Needs	57	73	94	97
Distinct Clients with Unmet Resource Needs	55	68	78	90
7l. Transportation				
7l-i Transportation to ISP-Identified Services	54	53	71	78
7l-ii Transportation to Other ISP Activities	33	44	49	46
7l-iii After Hours Transportation	32	47	40	37
Total Unmet Resource Needs	119	144	160	161
Distinct Clients with Unmet Resource Needs	83	94	101	108

Report Run: Apr 14, 2015



Substance Abuse
and Mental Health Services
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2015 Quarter 2

(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,852	2,109	2,122	2,104
7m. Personal Growth/Community				
7m-i Avocational Activities	3	5	7	4
7m-ii Recreation Activities	24	32	32	36
7m-iii Social Activities	74	77	86	85
7m-iv Spiritual Activities	25	24	24	21
Total Unmet Resource Needs	126	138	149	146
Distinct Clients with Unmet Resource Needs	85	96	103	105
Other Resources				
Other Resources	33	35	32	32
Total Unmet Resource Needs	33	35	32	32
Distinct Clients with Unmet Resource Needs	33	35	32	32
CSN 5 Totals				
Total Unmet Resource Needs	1,662	1,768	1,910	2,014
Distinct Clients With any Unmet Resource Need	568	590	605	646
Distinct Clients with a RDS	1,852	2,109	2,122	2,104

Report Run: Apr 14, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q3			2014 Q4			2015 Q1			2015 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
565	1,828	30.9%	654	2,071	31.6%	634	2,172	29.2%	630	2,283	27.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

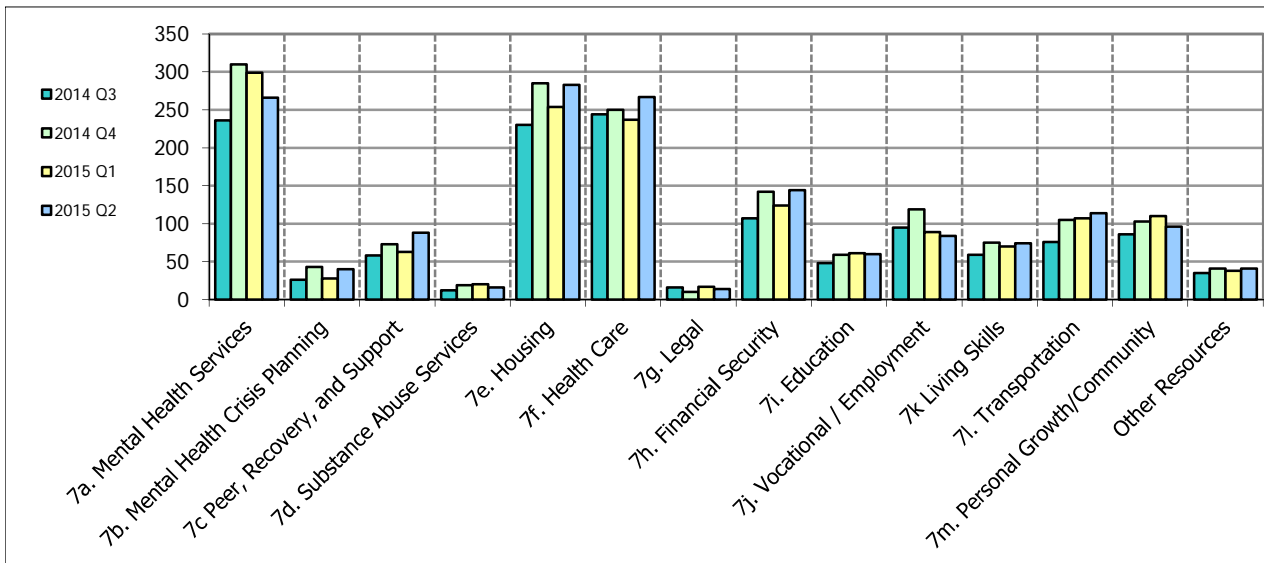


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	236	310	299	266
7b. Mental Health Crisis Planning	26	43	28	40
7c. Peer, Recovery, and Support	58	73	63	88
7d. Substance Abuse Services	12	19	20	16
7e. Housing	230	285	254	283
7f. Health Care	244	250	237	267
7g. Legal	16	10	17	14
7h. Financial Security	107	142	124	144
7i. Education	48	59	61	60
7j. Vocational / Employment	95	119	89	84
7k. Living Skills	59	75	70	74
7l. Transportation	76	105	107	114
7m. Personal Growth/Community	86	103	110	96
Other Resources	35	41	38	41
Total CSN 6 Unmet Needs	1,328	1,634	1,517	1,587

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,828	2,071	2,172	2,283
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	32	43	43	23
7a-iii Dialectical Behavioral Therapy	3	4	8	9
7a-iv Family Psycho-Educational Treatment	3	3	1	1
7a-v Group Counseling	8	13	11	16
7a-vi Individual Counseling	89	117	111	106
7a-vii Inpatient Psychiatric Facility	1	1	1	0
7a-viii Intensive Case Management	17	25	28	22
7a-x Psychiatric Medication Management	83	104	96	89
Total Unmet Resource Needs	236	310	299	266
Distinct Clients with Unmet Resource Needs	178	226	221	204
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	23	38	26	33
7b-ii Mental Health Advance Directives	3	5	2	7
Total Unmet Resource Needs	26	43	28	40
Distinct Clients with Unmet Resource Needs	24	39	26	36
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	12	16	13	19
7c-ii Recovery Workbook Group	2	1	1	0
7c-iii Social Club	22	31	26	37
7c-iv Peer-Run Trauma Recovery Group	5	4	2	4
7c-v Wellness Recovery and Action Planning	5	5	4	6
7c-vi Family Support	12	16	17	22
Total Unmet Resource Needs	58	73	63	88
Distinct Clients with Unmet Resource Needs	41	55	49	61
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	8	13	14	12
7d-ii Residential Treatment Substance Abuse Services	4	6	6	4
Total Unmet Resource Needs	12	19	20	16
Distinct Clients with Unmet Resource Needs	12	19	20	16

Report Run: Apr 14, 2015



**Substance Abuse
and Mental Health Services**

An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,828	2,071	2,172	2,283
7e. Housing				
7e-i Supported Apartment	36	42	37	48
7e-ii Community Residential Facility	9	17	12	15
7e-iii Residential Treatment Facility (group home)	5	7	10	9
7e-iv Assisted Living Facility	12	23	17	19
7e-v Nursing Home	2	1	2	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	166	195	176	190
Total Unmet Resource Needs	230	285	254	283
Distinct Clients with Unmet Resource Needs	206	254	229	254
7f. Health Care				
7f-i Dental Services	152	157	148	161
7f-ii Eye Care Services	44	36	34	44
7f-iii Hearing Services	9	3	7	3
7f-iv Physical Therapy	4	4	3	9
7f-v Physician/Medical Services	35	50	45	50
Total Unmet Resource Needs	244	250	237	267
Distinct Clients with Unmet Resource Needs	188	204	190	213
7g. Legal				
7g-i Advocate	13	7	13	10
7g-ii Guardian (private)	1	1	1	2
7g-iii Guardian (public)	2	2	3	2
Total Unmet Resource Needs	16	10	17	14
Distinct Clients with Unmet Resource Needs	16	10	17	14
7h. Financial Security				
7h-i Assistance with Managing Money	55	80	72	81
7h-ii Assistance with Securing Public Benefits	43	49	39	50
7h-iii Representative Payee	9	13	13	13
Total Unmet Resource Needs	107	142	124	144
Distinct Clients with Unmet Resource Needs	97	130	114	131

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Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,828	2,071	2,172	2,283
7i. Education				
7i-i Adult Education (other than GED)	15	14	14	22
7i-ii GED	14	14	19	17
7i-iii Literacy Assistance	6	7	9	5
7i-iv Post High School Education	11	21	17	13
7i-v Tuition Reimbursement	2	3	2	3
Total Unmet Resource Needs	48	59	61	60
Distinct Clients with Unmet Resource Needs	46	56	57	56
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	9	7	7
7j-ii Club House and/or Peer Vocational Support	3	5	2	2
7j-iii Competitive Employment (no supports)	21	27	16	16
7j-iv Supported Employment	13	15	14	9
7j-v Vocational Rehabilitation	49	63	50	50
Total Unmet Resource Needs	95	119	89	84
Distinct Clients with Unmet Resource Needs	80	98	75	72
7k. Living Skills				
7k-i Daily Living Support Services	35	46	41	46
7k-ii Day Support Services	6	9	9	10
7k-iii Occupational Therapy	2	3	2	2
7k-iv Skills Development Services	16	17	18	16
Total Unmet Resource Needs	59	75	70	74
Distinct Clients with Unmet Resource Needs	55	66	62	64
7l. Transportation				
7l-i Transportation to ISP-Identified Services	40	58	56	55
7l-ii Transportation to Other ISP Activities	18	25	29	36
7l-iii After Hours Transportation	18	22	22	23
Total Unmet Resource Needs	76	105	107	114
Distinct Clients with Unmet Resource Needs	61	84	80	82

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	1,828	2,071	2,172	2,283
7m. Personal Growth/Community				
7m-i Avocational Activities	2	2	5	4
7m-ii Recreation Activities	25	31	27	21
7m-iii Social Activities	53	66	71	62
7m-iv Spiritual Activities	6	4	7	9
Total Unmet Resource Needs	86	103	110	96
Distinct Clients with Unmet Resource Needs	67	83	85	75
Other Resources				
Other Resources	35	41	38	41
Total Unmet Resource Needs	35	41	38	41
Distinct Clients with Unmet Resource Needs	35	41	38	41
CSN 6 Totals				
Total Unmet Resource Needs	1,328	1,634	1,517	1,587
Distinct Clients With any Unmet Resource Need	565	654	634	630
Distinct Clients with a RDS	1,828	2,071	2,172	2,283

Report Run: Apr 14, 2015

Statewide Report of Unmet Resource Needs for Fiscal Year 2015 Quarter 2

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2014 Q3			2014 Q4			2015 Q1			2015 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
207	860	24.1%	336	864	38.9%	340	864	39.4%	318	828	38.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

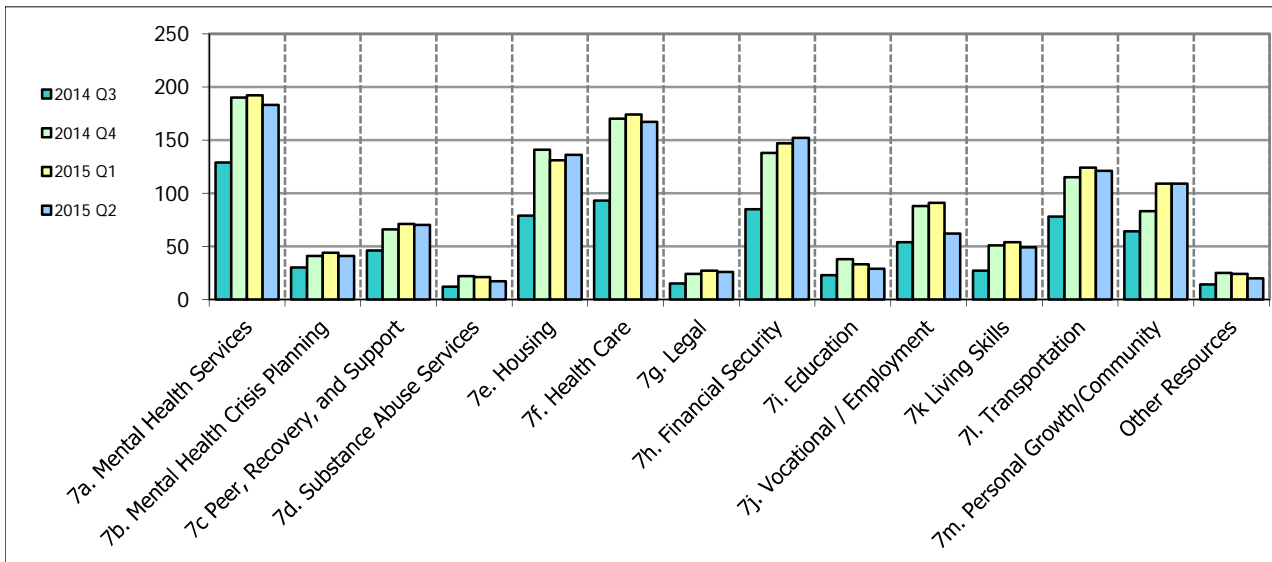


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2014 Q3	2014 Q4	2015 Q1	2015 Q2
7a. Mental Health Services	129	190	192	183
7b. Mental Health Crisis Planning	30	41	44	41
7c. Peer, Recovery, and Support	46	66	71	70
7d. Substance Abuse Services	12	22	21	17
7e. Housing	79	141	131	136
7f. Health Care	93	170	174	167
7g. Legal	15	24	27	26
7h. Financial Security	85	138	147	152
7i. Education	23	38	33	29
7j. Vocational / Employment	54	88	91	62
7k. Living Skills	27	51	54	49
7l. Transportation	78	115	124	121
7m. Personal Growth/Community	64	83	109	109
Other Resources	14	25	24	20
Total CSN 7 Unmet Needs	749	1,192	1,242	1,182

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	577	860	864	828
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	5	9	9	3
7a-iii Dialectical Behavioral Therapy	10	25	22	29
7a-iv Family Psycho-Educational Treatment	0	0	2	2
7a-v Group Counseling	4	7	4	4
7a-vi Individual Counseling	57	68	71	72
7a-vii Inpatient Psychiatric Facility	0	1	0	1
7a-viii Intensive Case Management	1	3	5	5
7a-x Psychiatric Medication Management	52	77	79	67
Total Unmet Resource Needs	129	190	192	183
Distinct Clients with Unmet Resource Needs	101	142	148	139
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	26	35	37	36
7b-ii Mental Health Advance Directives	4	6	7	5
Total Unmet Resource Needs	30	41	44	41
Distinct Clients with Unmet Resource Needs	28	37	39	38
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	9	9	12
7c-ii Recovery Workbook Group	0	1	2	1
7c-iii Social Club	15	26	24	20
7c-iv Peer-Run Trauma Recovery Group	8	8	10	10
7c-v Wellness Recovery and Action Planning	5	5	9	10
7c-vi Family Support	12	17	17	17
Total Unmet Resource Needs	46	66	71	70
Distinct Clients with Unmet Resource Needs	33	51	52	52
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	12	19	19	16
7d-ii Residential Treatment Substance Abuse Services	0	3	2	1
Total Unmet Resource Needs	12	22	21	17
Distinct Clients with Unmet Resource Needs	12	21	20	17

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Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	577	860	864	828
7e. Housing				
7e-i Supported Apartment	7	19	16	16
7e-ii Community Residential Facility	2	7	4	6
7e-iii Residential Treatment Facility (group home)	0	2	1	2
7e-iv Assisted Living Facility	5	7	5	8
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	64	106	105	103
Total Unmet Resource Needs	79	141	131	136
Distinct Clients with Unmet Resource Needs	73	124	118	119
7f. Health Care				
7f-i Dental Services	42	81	87	82
7f-ii Eye Care Services	14	30	32	25
7f-iii Hearing Services	1	6	4	6
7f-iv Physical Therapy	7	13	11	9
7f-v Physician/Medical Services	29	40	40	45
Total Unmet Resource Needs	93	170	174	167
Distinct Clients with Unmet Resource Needs	66	121	128	121
7g. Legal				
7g-i Advocate	13	20	23	19
7g-ii Guardian (private)	1	1	2	2
7g-iii Guardian (public)	1	3	2	5
Total Unmet Resource Needs	15	24	27	26
Distinct Clients with Unmet Resource Needs	13	22	25	22
7h. Financial Security				
7h-i Assistance with Managing Money	47	87	100	106
7h-ii Assistance with Securing Public Benefits	30	42	42	39
7h-iii Representative Payee	8	9	5	7
Total Unmet Resource Needs	85	138	147	152
Distinct Clients with Unmet Resource Needs	68	118	125	131

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	577	860	864	828
7i. Education				
7i-i Adult Education (other than GED)	6	5	7	7
7i-ii GED	6	11	7	7
7i-iii Literacy Assistance	4	6	6	6
7i-iv Post High School Education	7	16	12	8
7i-v Tuition Reimbursement	0	0	1	1
Total Unmet Resource Needs	23	38	33	29
Distinct Clients with Unmet Resource Needs	18	35	27	24
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	6	8	5
7j-ii Club House and/or Peer Vocational Support	8	12	13	10
7j-iii Competitive Employment (no supports)	10	26	20	13
7j-iv Supported Employment	5	5	9	7
7j-v Vocational Rehabilitation	23	39	41	27
Total Unmet Resource Needs	54	88	91	62
Distinct Clients with Unmet Resource Needs	40	77	72	49
7k. Living Skills				
7k-i Daily Living Support Services	16	32	34	32
7k-ii Day Support Services	3	5	5	4
7k-iii Occupational Therapy	2	5	4	5
7k-iv Skills Development Services	6	9	11	8
Total Unmet Resource Needs	27	51	54	49
Distinct Clients with Unmet Resource Needs	24	38	41	37
7l. Transportation				
7l-i Transportation to ISP-Identified Services	38	51	56	54
7l-ii Transportation to Other ISP Activities	17	27	34	32
7l-iii After Hours Transportation	23	37	34	35
Total Unmet Resource Needs	78	115	124	121
Distinct Clients with Unmet Resource Needs	54	84	86	81

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Paul R. LePage, Governor

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Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	577	860	864	828
7m. Personal Growth/Community				
7m-i Avocational Activities	4	4	8	5
7m-ii Recreation Activities	18	24	30	33
7m-iii Social Activities	36	47	57	55
7m-iv Spiritual Activities	6	8	14	16
Total Unmet Resource Needs	64	83	109	109
Distinct Clients with Unmet Resource Needs	45	62	70	70
Other Resources				
Other Resources	14	25	24	20
Total Unmet Resource Needs	14	25	24	20
Distinct Clients with Unmet Resource Needs	14	25	24	20
CSN 7 Totals				
Total Unmet Resource Needs	749	1,192	1,242	1,182
Distinct Clients With any Unmet Resource Need	207	336	340	318
Distinct Clients with a RDS	577	860	864	828

Report Run: Apr 14, 2015



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	401	442	433	405
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	2	1	0
7a-iii Dialectical Behavioral Therapy	1	2	3	1
7a-iv Family Psycho-Educational Treatment	1	0	0	0
7a-v Group Counseling	1	2	3	1
7a-vi Individual Counseling	20	30	27	23
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	5	6	2
7a-x Psychiatric Medication Management	22	25	31	29
Total Unmet Resource Needs	47	66	71	56
Distinct Clients with Unmet Resource Needs	38	48	50	48
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	7	3	5	6
7b-ii Mental Health Advance Directives	5	6	4	1
Total Unmet Resource Needs	12	9	9	7
Distinct Clients with Unmet Resource Needs	11	7	8	7
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	1	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	6	7	2
7c-iv Peer-Run Trauma Recovery Group	3	3	3	0
7c-v Wellness Recovery and Action Planning	4	4	4	2
7c-vi Family Support	4	9	8	4
Total Unmet Resource Needs	15	22	23	8
Distinct Clients with Unmet Resource Needs	10	15	13	6
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	2	4	3
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	3	2	4	3
Distinct Clients with Unmet Resource Needs	3	2	4	3

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	401	442	433	405
7e. Housing				
7e-i Supported Apartment	6	5	4	5
7e-ii Community Residential Facility	3	3	3	4
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	3	3	1	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	26	27	29	30
Total Unmet Resource Needs	38	38	37	40
Distinct Clients with Unmet Resource Needs	35	34	35	37
7f. Health Care				
7f-i Dental Services	24	30	24	22
7f-ii Eye Care Services	10	10	9	7
7f-iii Hearing Services	3	4	2	2
7f-iv Physical Therapy	1	3	2	3
7f-v Physician/Medical Services	7	9	8	12
Total Unmet Resource Needs	45	56	45	46
Distinct Clients with Unmet Resource Needs	36	38	33	32
7g. Legal				
7g-i Advocate	7	6	7	8
7g-ii Guardian (private)	1	3	5	4
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	8	9	12	12
Distinct Clients with Unmet Resource Needs	8	8	10	9
7h. Financial Security				
7h-i Assistance with Managing Money	17	23	26	26
7h-ii Assistance with Securing Public Benefits	12	14	15	10
7h-iii Representative Payee	0	0	1	1
Total Unmet Resource Needs	29	37	42	37
Distinct Clients with Unmet Resource Needs	27	33	37	35

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	401	442	433	405
7i. Education				
7i-i Adult Education (other than GED)	3	7	5	6
7i-ii GED	5	5	5	6
7i-iii Literacy Assistance	1	2	2	2
7i-iv Post High School Education	5	9	5	6
7i-v Tuition Reimbursement	0	0	1	1
Total Unmet Resource Needs	14	23	18	21
Distinct Clients with Unmet Resource Needs	11	18	14	16
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	0	3	2
7j-ii Club House and/or Peer Vocational Support	1	1	2	2
7j-iii Competitive Employment (no supports)	2	2	3	3
7j-iv Supported Employment	2	2	2	2
7j-v Vocational Rehabilitation	12	11	11	10
Total Unmet Resource Needs	19	16	21	19
Distinct Clients with Unmet Resource Needs	17	15	19	18
7k. Living Skills				
7k-i Daily Living Support Services	10	13	11	13
7k-ii Day Support Services	3	3	1	0
7k-iii Occupational Therapy	0	1	1	1
7k-iv Skills Development Services	0	1	4	4
Total Unmet Resource Needs	13	18	17	18
Distinct Clients with Unmet Resource Needs	13	17	16	16
7l. Transportation				
7l-i Transportation to ISP-Identified Services	14	19	21	19
7l-ii Transportation to Other ISP Activities	9	12	11	8
7l-iii After Hours Transportation	7	7	4	5
Total Unmet Resource Needs	30	38	36	32
Distinct Clients with Unmet Resource Needs	24	25	24	22

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2015 Quarter 2
(Oct, Nov, Dec 2014)

	2014 Q3	2014 Q4	2015 Q1	2015 Q2
Distinct Clients with a RDS	401	442	433	405
7m. Personal Growth/Community				
7m-i Avocational Activities	4	4	4	2
7m-ii Recreation Activities	13	11	11	6
7m-iii Social Activities	16	16	22	15
7m-iv Spiritual Activities	4	4	3	4
Total Unmet Resource Needs	37	35	40	27
Distinct Clients with Unmet Resource Needs	22	20	25	16
Other Resources				
Other Resources	4	6	7	7
Total Unmet Resource Needs	4	6	7	7
Distinct Clients with Unmet Resource Needs	4	6	7	7
CSN Not Assigned Totals				
Total Unmet Resource Needs	314	375	382	333
Distinct Clients With any Unmet Resource Need	117	121	120	114
Distinct Clients with a RDS	401	442	433	405

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